Organic Search Engine Optimization Best & Worst Practices for Maximum (and minimum) Rankings

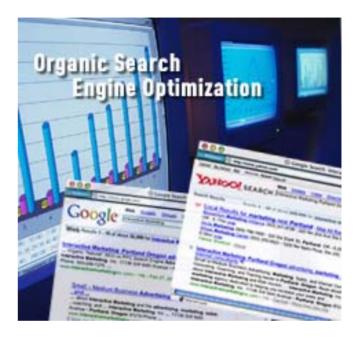
by Web Site Optimization, LLC

Prepared by:
Andy King, President
Web Site Optimization, LLC
http://www.WebSiteOptimization.com

Talk Highlights

This presentation will show you:

- Today's best and worst practices for higher search engine visibility
- The 3 keys to maintaining high rankings
- How to beat your competition on Google
- Case studies of good and bad SEO



Some Advertising Quotes

"Half the money I spend on advertising is wasted, the trouble is I don't know which half."

John Wanamaker (attributed)US department store merchant (1838 - 1922)

"What kills a skunk is the publicity it gives itself."

 Abraham Lincoln, in The Fitzhenry & Whiteside Book of Quotations, 1993

"The right name is an advertisement in itself."

Claude C. Hopkins, quoted in Randall Rothenberg,
 Where the Suckers Moon: An Advertising Story, 1994

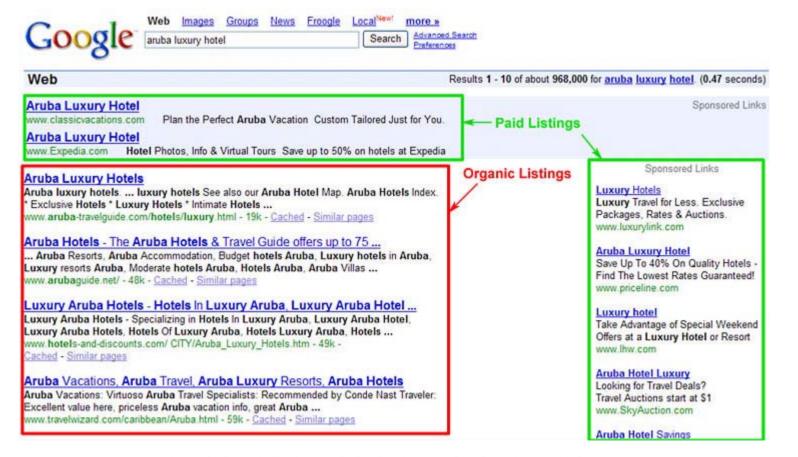
SEO Glossary

- SEO Search Engine Optimization
- SEM Search Engine Marketing (SEO + PPC etc.)
- PR PageRank, a number denoting the importance of a web page at Google
- CPC Cost Per Click
- PPC Pay Per Click
- CTR Click-through Rate
- Landing page a keyword-focused page (one theme) designed to convert
- Splash page rich graphical page designed to entice/impress
- "Above the fold" first screen of page visible (old newspaper term)
- SERP Search Engine Results Page
- ROI Return On Investment



What Is Search Engine Optimization?

 Search Engine Optimization (SEO) is the art and science of raising web site visibility in search engines and directories to increase targeted leads. SEO improves natural or "organic" listings in the Search Engine Results Pages (SERPs), and PPC optimization improves paid listings.



Compelling SEO Stats

- Every day, the search engines and directories average 300-500 MILLION searches (multiple sources)
- In a recent Forrester Research report, 81% of consumers on the Internet find products by using search engines.
- Unfortunately, only 7% of all web sites are visible by the search engines
 according to a recent StatMarket.com study. Most web sites are not properly
 optimized for maximum search engine visibility.





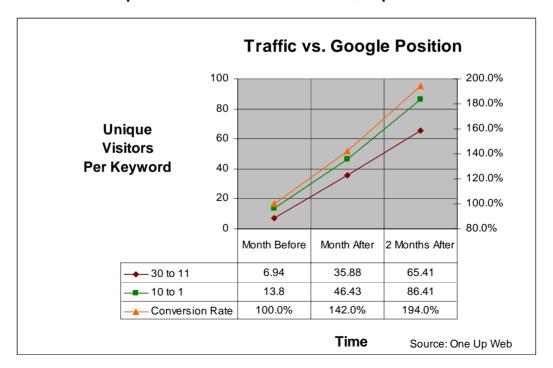






Why High Rankings Matter

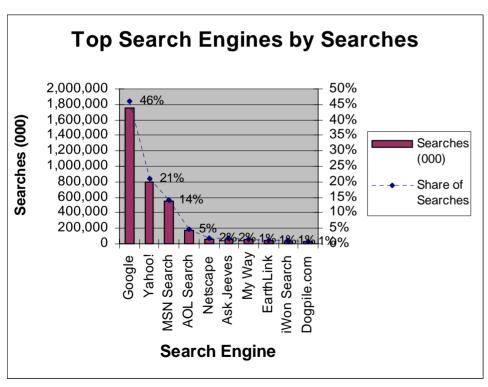
- Appear on 2nd or 3rd page of Google (positions 11-30)
 - One month after 5.2 times original traffic
 - Two months after 9.4 times original traffic
- Appear on 1st page of Google (Top 10)
 - One month after 30% more traffic of 2/3 page (3.36 X Original)
 - Two months after 30% more traffic of 2/3 page (6.26 X Original)
 - Conversion rate up 42% after 1st month, up 94% after 2nd month

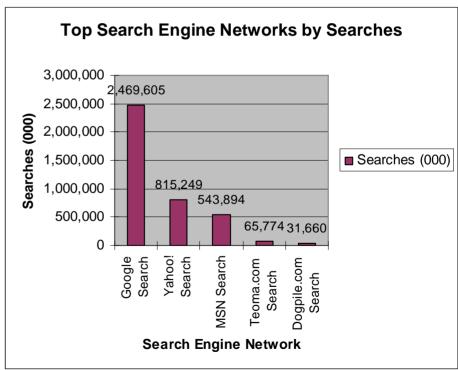


Organic Search Engine Optimization by Web Site Optimization, LLC

Search Engine Overview

- Google dominates the search engine landscape (46% share)
- 82.9% of all business users prefer Google, 86.9% for higher income
- Google has over 3 times the search traffic than Yahoo!
- Conclusion: Optimize for Google

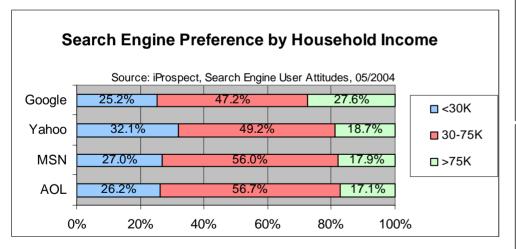


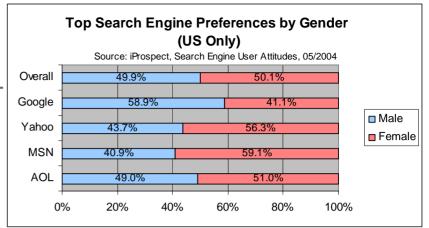


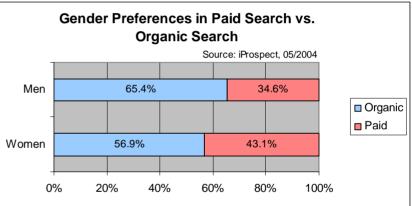
Source: Nielsen//NetRatings - Feb. 2005

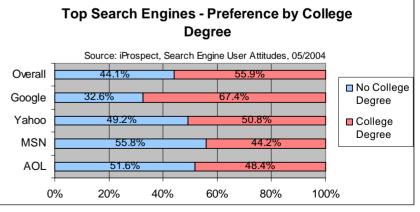
Search Engine Preferences by Gender/Education/Income

- Males tend to go for Google
- Females prefer MSN and Yahoo
- Women click on paid ads more than men
- Males tend to go for the organic results
- Google has great demographics –
 its users are more likely to have a college
 degree and higher income



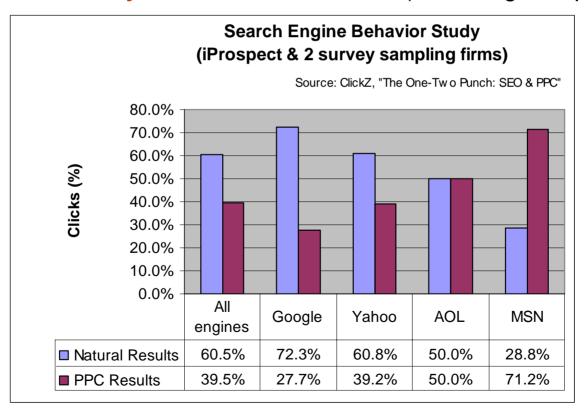






Search Engine Behavior – Where do people click?

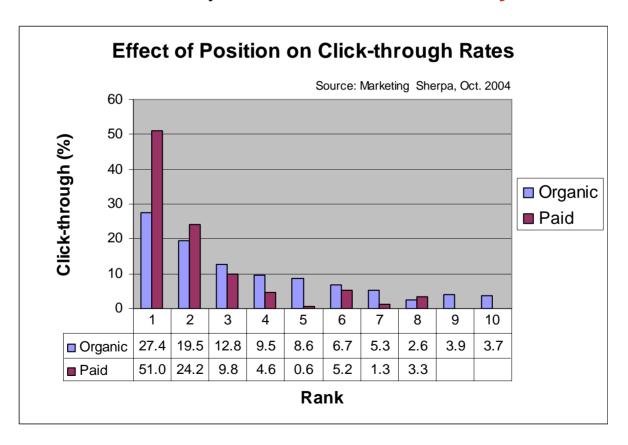
- Overall 60.5% click on natural results of the SERPs
- Google has highest CTR for natural results (72.3%)
- MSN reverses this trend, with more PPC ads displayed
- Conclusion: for maximum coverage, do both SEO & PPC SEM
- Lopsided ad budgets: Search marketers spent \$3.3 billion on PPC ads in 2004, but only \$238.5 million on SEO (Marketing Sherpa, 2004)



Search Engine Position & Click-through

What effect does position have on click-through rates?

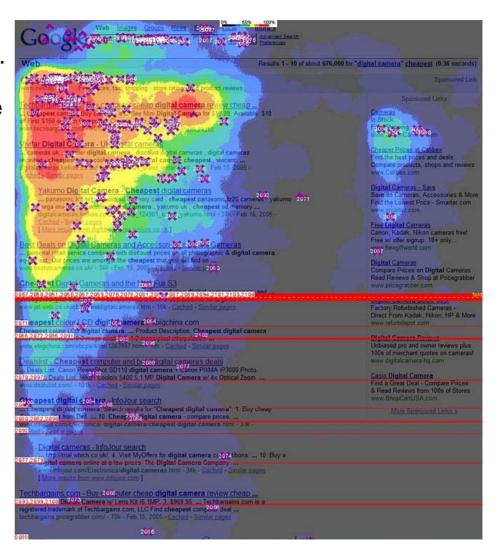
- 1. Over **50%** click on the first paid ad
- 2. Nearly **60%** click on the first three organic results
- 3. If you're ranked below #10 your CTRs fall dramatically.



Eye-tracking Study Reveals Organic "Sweet Spot"

Positioning is important, here's the proof. We click where our eyes dwell.

- Above the fold F-shaped triangle viewed by 100% tested
- 2. Drops to 50% to 20% below fold
- 3. Top paid ads seen by 80-100%
- 4. Top side paid seen by 50-10%



Source: "Did-it, Enquiro, and Eyetools uncover Search's Golden Triangle," http://www.enquiro.com/eye-tracking-pr.asp 04/2005

Ideal SEO Sequence

- Keyword research narrow topically/geographically find a niche
- Buy definitive domain include primary keyphrase, no underscores, can use dashes - period (i.e., arubaluxuryhotels.com etc.)
- Rename your business as your top keyphrase (Aruba Luxury Hotels, Inc.)
- **Linkworthy site**: Create SEO-friendly site with fresh content, tools, info.
- Optimize site for high search engine visibility
 - Integrate top keyphrases into design process up front
 - Create buzz with news/content/tools/software
 - Get indexed
 - Mix last two items well and repeat
- Get links, links, and more links (relentless PR)

Usual SEO Sequence

Existing site with average content or news

- Poor content that offers no benefits to target audience
- Unprofessional look and feel
- Weak "call to action"
- Slow

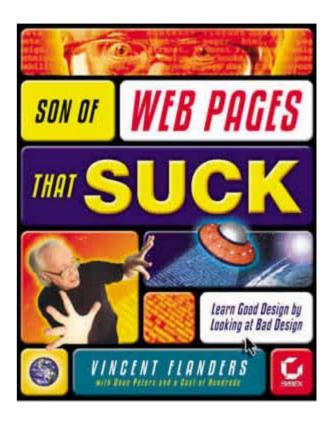
SEO barriers

- Graphic text / Flash little text to index
- JavaScript menus use list-based menus instead
- Dynamic content (client-side)
- Splash pages low text, high bailout rates (30-70%)

Convert barriers into CSS XHTML or redesign site SEO optimize site & PPC Monthly follow-up gives optimal results Buzz (regular content, tools, web-savvy PR firm, RSS)

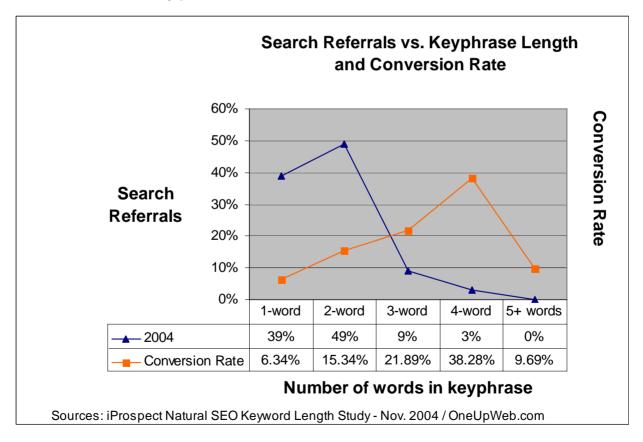
SEO Worst Practices

- 1. Use lots of Flash and splash pages
- 2. Make it all graphics (including the text)
- 3. Waste your TITLE tag ("Welcome to Company.com," "Home page of," or even worse with no TITLE http://www.company.com)
- 4. Make it difficult to navigate (like a game)
- 5. Use the same META tags on every page
- 6. Fake XHTML structure (graphic headers etc.)
- 7. Stuff lots of keywords into your page "Keyword Stuffing"
- 8. Make it inaccessible (no ALT attributes) & hard to use
- 9. Throw everything into one page a sales letter
- 10. Make is as slow as possible



SEO Best Practices – Optimum Keyphrase Length

- Keywords Target 2-4 word keyphrases (iProspect, OneUpWeb)
- Conversion rate peaks at 4-word keyphrases (OneUpWeb chart)
- Optimum is between 2 and 3-word keyphrases (~2.75)
 - One exception: unique corporate names = higher conversion rates
- One and two-word keyphrases account for 88% of search traffic



3 Keys to SEO

- Linkworthy: make it useful and compelling
 - SEO is inextricably intertwined with web site design & content
- Keywords & Content On-site optimization
 - Theme optimization = keyword-focused content
 - More content = higher PR
 - Follow best practices, avoid worst
- Link Popularity Off-site optimization
 - Maximize high PR inbound links (backlinks)
 - Keyphrase filled anchor text (example: keyphrase.com)
 - Match theme with your site

Key #1 - Make it Linkworthy

- Freshly updated
- Compelling content
- Useful tools, software, white papers
- Inform people about topic
- Follow Internet ethos, Give = Get







Web Page Analyzer - 0.945

Free Website Performance Tool and Web Page Speed Analysis

Try our free web site speed test to improve website performance. Enter a URL below to a page size, composition, and download time. The script calculates the size of individual electures up each type of web page component. Based on these page characteristics the script of the script incorporates best practices freesearch into its recommendations.

Enter URL to diagnose: Submit Query

Key #2: Keywords & Content

The keywords and content that you use tell the search engines what your site is about. Here are some best practices for on-site optimization:

- 1. Buy the **definitive domain name** with your top keyphrase
- 2. TITLE tag with **top keyphrase** up front, "Purple Gyros," or "Baseball Cards"
- 3. Use keyphrase in **text-based headers** (H1, H2, H3)
- 4. Use keyphrase in **first sentence** (first 25 words most important)
- 5. 2-3 instances of your primary keyword phase per 100 words
- 6. Make **keyword-focused pages** (single theme matches queries)
- 7. Use keywords in links & text (Purple Gyros
- 8. Use keywords in ALT tags (<img src="purple-gyro.jpg" alt="purple gyro
- 9. Use **text-based menus** / lists
- 10. Write **full sentences** Google favors sentences over fragments
- 11. Create lots of compelling content regularly, see 2-10

Keyword Research Steps

- Choose keyphrases that are narrow enough to rank well, and broad enough to garner adequate traffic
- Use Tools Overture keyword selector tool, Wordtracker
- Use Log file analysis
- Go to school on your competitors
- Brainstorm and expand (colleagues, thesaurus.com)
- Winnow overly broad & irrelevant terms & sort by popularity
- Narrow topically and geographically for better results
- Ideally integrate keyphrases into site design/architecture
- Don't forget misspellings/alternates, singulars/plurals
- Best to target 3 or 2-word phrases UNLESS you identify unique acronyms (like darpa, javascript, or wyndham)

Keyword Research Example: Aruba -> Aruba Hotel

Keyword Research for "Aruba Hotel"

Step 1

Keyword Selector Tool Not sure what search terms to bid on? Enter a term related to your site and we will show you! • Related searches that include your term • How many times that term was searched on last month Get suggestions fors (may take up to 30 seconds) • Note: All suggested search terms are subject to our standard editorial review process.

Step 2

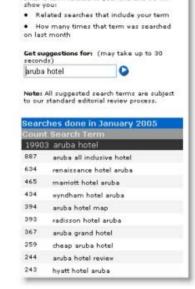


Step 3

Keyword Selector Tool

Not sure what search terms to bid on?

Enter a term related to your site and ve vill



Keyword Selector Tool

Not sure what search terms to bid on? Enter a term related to your site and we will show you:

- Related searches that include your term
- How many times that term was searched on last month

Get suggestions for: (may take up to 30 seconds)

Note: All suggested search terms are subject to our standard editorial review process.

Searches done in January 2005 Count Search Term 19903 aruba hotel 887 aruba all inclusive hotel 634 renaissance hotel aruba 465 marriott hotel aruba 434 wyndham hotel aruba 394 aruba hotel map 393 radisson hotel aruba 367 aruba grand hotel 259 cheap aruba hotel aruba hotel review 244 243 hyatt hotel aruba 212 all inclusive hotel in aruba 203 aruba hotel las vegas 197 marriott hotel in aruba 189 aruba luxury hotel 187 allegro hotel aruba

Key #3: Link Popularity / Backlinks

- Acquire quality and relevant links pointing to your web site (90% of SEO)
- Google, Teoma, and other search engines look at backlinks or "citations" to evaluate the importance or rank of your web site.
- Get links from highly networked sites
- The number and quality of backlinks is known as your web site's "Link Popularity" or in Google's case it's called "PageRank" or "PR."



Why PageRank Is Important

Google's all-important PageRank algorithm doesn't determine your overall ranking, but is an important factor.

- On-page factors easy
- Off-page factors hard
- PageRank = Citations

$$PR(A) = (1-d) + d (PR(T1)/C(T1) + ... + PR(Tn)/C(Tn))$$

To improve your PageRank (and ranking on other search engines)

- Get more links from high PageRanked sites
- For higher PageRank fewer links in referring page the better
- Create a hierarchical linking/structure to your site, not a mesh
- Create more pages = higher site PageRank
- Use keyphrases in inbound/outbound links in theme

Top 4 Strategies for Acquiring Links

- 1. Higher PR Get more high PR inbound links for each keyphrase
- 2. Relevant Get more relevant links than your competition
- 3. **Diversify** Get more links on more varied sites than your competition
- **4. Keyword Links** get top keywords in anchor text

Advanced Linking Strategies

Use keywords in the anchor text of your in-bound links.

"Anchor text" is the visible text within a hyperlink. Text links and anchor text are the two most important criteria for how Google and other top search engines rank web sites. Here are some examples of links containing anchor text...

Merchant Accounts by Charge.com

Charge.com provides online business owners with merchant accounts to accept credit cards.

REE Technical Support

Merchant Accounts
By Charge.com

Banners with Text Links:



SEO Best Practices: Keyword Research

Find keyphrases that describe gist of article. Overture search term suggestion tool example.

Searches done in March					
2005					
Count	Search Term				
30	optimize pdf				

pdf optimization

Note: All suggested search terms are subject to our standard editorial review process.

Searches done in March 2005

CountSearch Term

450	dynamic portfolio optimization pdf
274	portfolio optimization pdf

	Searches done in Marci
esearch	2005
	Count Search Term

74601 pdf

		74001	pui
13285	pdf file	13285	pdf file
1981	create pdf file	7661	pdf converter
1661	edit pdf file	6352	adobe pdf
1138	convert pdf file	5949	pdf reader
1061	open pdf file	5706	pdf to word
727	creating pdf file	5273	pdf writer
673	download pdf file	5152	pdf creator
655	convert pdf file to word	5109	pdf maker
83	pdf file maker	4437	download pdf
82	adobe create file pdf	3854	convert pdf
82	convert pdf file format	3706	pdf editor
81	pdf file and excel	3568	convert pdf to word
80	19.2 file kb pdf size	3122	pdf to html
79	password pdf file	2690	pdf to word converter
78	downloading pdf file	2418	cute pdf
77	convert pdf file to	2347	pdf to doc
• •	microsoft word	2226	pdf viewer
74	how to convert ms	2198	pdf tool
74	word to pdf file pdf file smaller	2152	create pdf
		2139	pdf printing
71	add file graphic pdf		

SEO Best Practices: Use Natural TITLE Tags

Original Title tag: "Optimize PDF Files – pdf optimization convert pdfs – Speed Tweak of the Week"

Revised Title Tag: "Optimize PDF Files – pdf optimization tips, acrobat pdf optimizer review, convert pdfs file optimizer tools" – Google drops it!

Final Title Tag: "Optimize PDF Files – tips on pdf optimization to reduce file size & optimizing pdf file smaller"



Optimize PDF Files

PDF optimization is often overlooked when creating PDF files for the Web. While PDFs have become quite popular on the Web, many PDFs used in web sites are designed for high quality print output and are not optimized for the Web. Even PDFs designed for Web use can have a wait problem, weighed down with excess fonts, change histories, and unoptimized images and forms. Optimizing PDF files for the Web can significantly shrink their size and boost display speed, saving bandwidth and user frustration.



SEO Best Practices: Use Keywords in First Paragraph

Use your top keyphrase(s) in the first paragraph of visible body text. Ideally include your main keyphrase(s) in the first sentence or two. Before (keyphrase end of para):

Optimize PDF Files

Portable Document Format (PDF) is the defacto file format for presenting device-independent documents on and off the Web. While PDFs have become quite popular on the Web, many PDFs used in web sites are designed for high quality print output and are not optimized for the Web. Even PDFs design for Web use can have a wait problem, weighed down with excess fonts, change histories, and unoptimized images and forms. Optimizing PDF files for the Web can significantly shrink their size and boost display speed, saving bandwidth and user frustration.

After moving the main keyphrase up top:

Optimize PDF Files

PDF optimization is often overlooked when creating PDF files for the Web. While PDFs have become quite popular on the Web, many PDFs used in web sites are designed for high quality print output and are not optimized for the Web. Even PDFs design for Web use can have a wait problem, weighed down with excess fonts, change histories, and unoptimized images and forms Optimizing PDF files for the Web can significantly shrink their size and boost display speed, saving bandwidth and user frustration.

SEO Best Practices: Use Keyword-focused pages

Split up articles into multiple pages with one theme per page, and name URLs to match. For example:

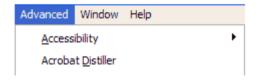
Optimize PDF Files > PDF Optimizer > Optimization Tools



Acrobat PDF Optimizer Rev

Adobe's PDF Optimizer

Acrobat 7's PDF Optimizer (Advanced -> PDF Optimize both of which are interfaces into Distiller's settings (se PDF Enhancer 3 (beta) resolutions, and remove features from your PDF to mini Speed Up Your Site [2.pdf [subsetted fonts], and 2opt.] Acrobat 4 (see Figure 3).



WebSiteOptimization.com Higher traffic and speed guaranteed.™ Home Sitemap Publications Services About

http://websiteoptimization.com/speed/tweak/pdf/optimizationtools.html

home > speed > tweak > pdf > optimizationtools.html

PDF Optimization Tools

While Acrobat does a good job of optimizing PDFs, shrink, enhance, and combine your PDFs beyond wh optimizes PDFs at a lower level than Acrobat, squee accessibility. Table 3 shows the PDF Enhancer-opting

SEO Best Practices: META Tags with Keyphrases

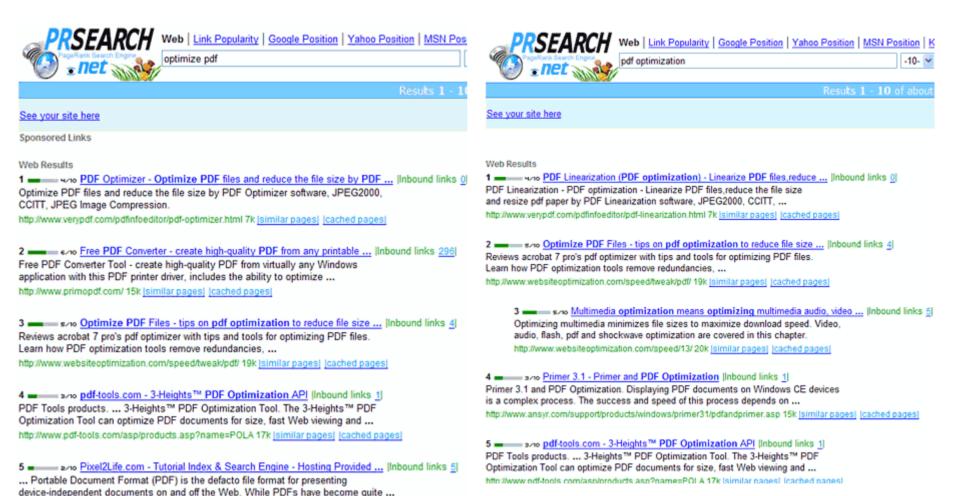
Strategically sprinkle top keyphrases in your META description and keywords tags. For example:

<meta name="description" content="Reviews acrobat 7 pro's <u>pdf optimizer</u> with tips and tools for <u>optimizing PDF</u> files. Learn how <u>PDF optimization tools</u> remove redundancies, subset and outline fonts, and compress text and images for faster downloads and higher user satisfaction.">

<meta name="keywords" content="optimize pdf files tips pdf optimization create pdf file smaller convert file adobe acrobat pdf optimizer review conversion file compress comparison tools tutorial faster downloads converting pdfs file format ebook web screen settings optimum minimum file size reduce fast download converter file shrink comparison savings small efficient save bandwidth file format size tools distiller pro compression jbig2 ccitt jpeg2000 jpeg run-length scanned text glyphs font outlines subset embedding fonts color bit depth monochromatic black and white compression algorithms">

SEO Best Practices: Check Backlinks, Google PageRank Gaps

Next check number of backlinks and PageRank gaps for each keyphrase.



Metrics: Clicktracks

- Visual interface
- Each link shows % of visitors who clicked
- Compare visitor groups
- ID visitors by specific criteria
- Only 28.7% of online marketers analyze their stats
- Marketers who do check their stats get 25% better conversion rates



Metrics: Split Testing

- Multi-variable split testing compares different variables
- Tracks conversion rates for different headlines, layout, etc.
- Takes guesswork out of conversion rate optimization

Original Headline:

Free SEO Report Shows the Top 10 Sites at Google For Your Keywords, the Links That Got Them There, And How You Can Get There Too.

Sign Up Headline:

Sign Up for Your Free SEO Report and Start Increasing Your Traffic and Search Engine Rankings Today!

Discover Headline:

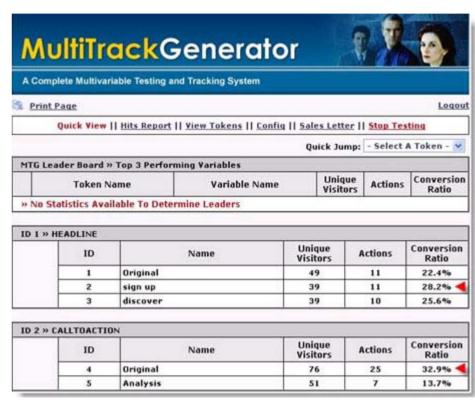
Discover How You Can Start Increasing Your Search Engine Rankings, Traffic and Sales With Your Free SEO Report!

Original Call to Action:

Reserve Your Free SEO Report Now...

Analysis Call to Action:

Reserve Your Free Web Site Evaluation and Competitive Link Analysis Now...



Choosing SEO Firm: Bad SEO Techniques

When choosing an SEO firm, avoid these unethical practices that don't work in the long term. Look for and avoid the following questionable techniques.

- 1. Link farms dilute referred PR, not under your control
- 2. Hidden text (white on white, etc.)
- 3. Small text
- 4. Keyword stuffing
- 5. Duplicate title tags
- 6. Doorway pages
- 7. Cloaking / questionable redirects
- 8. Commented keywords
- 9. Mirror pages & sites
- 10. Convoluted, invalid code template based, cookie cutter

Choosing SEO Firm: Good SEO Techniques

Ask for references and example sites from your potential SEO firm. Look for the following best-practices on their site and their clients' sites.

- 1. High rankings
- 2. Keyword focused pages theme-based relevancy
- 3. Plenty of text (not overly graphical)
- 4. Clean, fast, standards-based pages (CSS lists, headers)
- 5. Offers metrics to validate and track conversions / ROI
- 6. SEO changes and optimization are documented
- 7. Extensive PR campaigns RSS, newsletters, releases
- 8. Linking campaigns check for backlinks (prsearch.net)
- 9. Filled with compelling, useful content, updated regularly
- 10. Realistic guarantee of tasks or results

sIFR: An SEO-friendly Alternative to Graphic Headlines

- sIFR = Scalable Inman Flash Replacement
- Standards-compliant way to deliver any font
- Uses Flash, JavaScript, and any headline
- Embeds font in Flash SWF (Flash 6+)
- Replaces headline text with Flash text
- Latest version replaces any XHTML element (Mike Davidson & Mark Wubben)

<link rel="stylesheet" href="sIFR-</pre> screen.css" type="text/css" />

<script src="sifr.is"</pre>

type="text/javascript"></script>

</head><body>

<h1>The Gothic Times</h1>

The Gothic Times

Geneva Plan Signed Keere, Mrs. Eaves wed in

Baskerville Use sIFR? (Requires refresh) no | yes |

headlines

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Vanden Keere. Mrs. Eaves wed in Baskerville

Use sIFR? (Requires refresh) no | yes | forget

headlines

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ed wisi. Cras ornare

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Geneva Plan Signed

THE GOTHIC TIMES

New agreement creates Myriad opportunities for Fruitiger, sans-serifs

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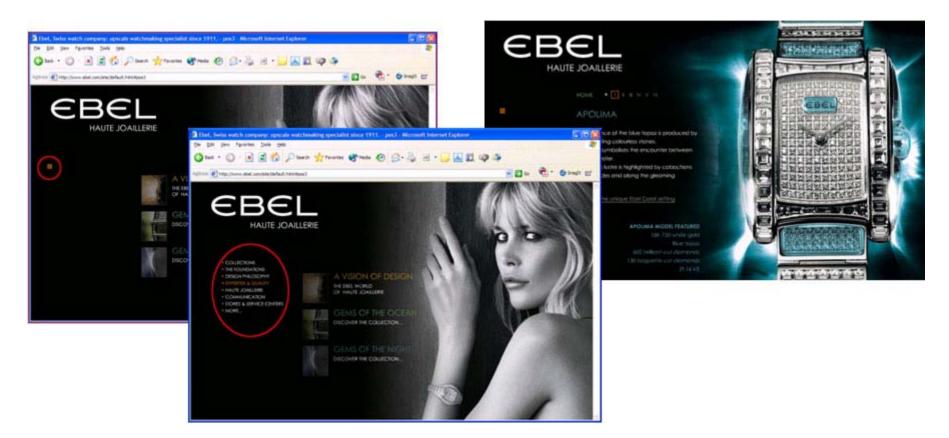
Helvetica, Arial in Grotesque Accident

Maecenas rhoncus diam id metus. Aenean lacinia lectus sit amet diam. Vestibulum urna ante, mollis vitae, sagittis sit amet. aliquam nec, dolor.

Aenean ultricies tortor in nunc. Vestibulum quis lacus. Etiam lobortis gravida diam. Vestibulum ante ipsum primis in faucibus orci luctus

Case Study: EBEL.com

- Ebel.com Handmade Swiss watches, pure Flash site
- Sets wonderful mood, fun
- Awful for SEO, need keys to kingdom to navigate



Case Study: OneUpWeb.com/iProspect.com

- Professional SEO sites
- Credibility: impressive sites & clients
- Good SEO as you'd expect
- One Up uses Flash menus however
- Lots of great content/white papers

Try "search engine marketing" on Google



SEO Resources

- Search Engine Optimization for Dummies
 - Peter Kent, 2004 Wiley, most recent SEO book
- Building Your Business with Google for Dummies
 - Brad Hill, 2004 Wiley, SEO, AdWords, AdSense
- Speed Up Your Site: Web Site Optimization,
 - Andrew King, 2003 New Riders, 2 chapters on SEO
- Search Engine Visibility
 - Shari Thurow, 2002 New Riders, good intro to SEO
- Search Engine Positioning
 - Fredrick Marckini, 2001 Wordware (out of print)
- Call to Action
 - Bryan & Jeffrey Eisenberg 2005 (May), Conversion Rate Optimization
- SearchEngineWatch.com Danny Sullivan's definitive search engine site
- HighRankinsAdvisor.com Jill Whalen's High Ranking Advisor newsletter
- MarketingSherpa.com Search Marketing Metrics Guide
- Wordtracker.com most popular keyword analysis service
- Clicktracks.com visual traffic analysis software/service

Contacting Andy King



Andy King is the founder of WebReference.com, JavaScript.com, and more recently WebSiteOptimization.com and OptimizationWeek.com. He holds two degrees from the University of Michigan in Mechanical Engineering and started his career as a structural engineering consultant. Once he saw the Web for the first time in 1993 he was hooked. WebReference was acquired by Mecklermedia (now **Jupitermedia**) in 1997, where he and his staff worked for four years.

He is the President of Web Site Optimization, LLC, a web optimization firm based in Ann Arbor, Michigan, USA. WSO specializes in raising the ROI of existing web sites through web performance optimization, search engine marketing, persuasive copywriting, and web site redesign. **WebSiteOptimization.com** provides news and information on the web optimization industry, consulting services, along with a companion site for his book, *Speed Up Your Site: Web Site Optimization*.



Contact info: http://WebSiteOptimization.com